

## Completion of all fields is required.

### URGENT REQUEST

Per health care reform, urgent means medical care or treatment where using the timetable for a non-urgent care determination could seriously jeopardize the patient's life/health, or the patient's ability to regain maximum function or in the opinion of the attending or consulting physician, would subject the patient to severe pain that could not be adequately managed without the requested care or treatment.

Health Alliance Medical Management Department  
Fax 217-337-8440  
 Health Alliance Pharmacy Department  
Fax 217-255-4598



## REQUEST FORM

### MEDICAL RECORDS MUST ACCOMPANY ALL REQUESTS

To be completed for **ALL** requests. Please print clearly. Incomplete or illegible information will delay the review process.

Date \_\_\_\_\_

**Reason for Request:**  
 Not Available in Network     Unable to Schedule in Timely Manner  
 Other [please specify] \_\_\_\_\_

Patient Name \_\_\_\_\_ Patient Health Alliance ID Number \_\_\_\_\_ Patient Birthdate \_\_\_\_\_

Requesting Physician's Name \_\_\_\_\_ ( ) \_\_\_\_\_ ( ) \_\_\_\_\_  
Requesting Physician's Phone Number Requesting Physician's Fax Number

Diagnosis Code: \_\_\_\_\_ Diagnosis: \_\_\_\_\_

Procedure Code: \_\_\_\_\_ Procedure: \_\_\_\_\_

Inpatient Procedure (services provided may result in admission)

Facility \_\_\_\_\_ Practitioner \_\_\_\_\_ ( ) \_\_\_\_\_ ( ) \_\_\_\_\_  
Provider Phone Number Provider Fax Number

Physician Signature \_\_\_\_\_ Date \_\_\_\_\_

### Tertiary/Out-of-Network Referrals

Referred to: \_\_\_\_\_  
Physician Facility  
Physician Phone Number ( ) \_\_\_\_\_ Physician Fax Number ( ) \_\_\_\_\_

**Service Reason:**  
 Consult     Consult and Treatment  
# Visits: \_\_\_\_\_ Length of Referral: \_\_\_\_\_

The patient has been encouraged to contact Health Alliance to verify coverage for visiting this provider.

Physician Signature \_\_\_\_\_ Date \_\_\_\_\_

### Pharmacy Medical Exception/Rx Preauthorization (Fax to 217-255-4598)

Drug Requested \_\_\_\_\_ Strength \_\_\_\_\_ Diagnosis \_\_\_\_\_

List [1] Therapy failure on formulary drugs in the same therapeutic/disease class, [2] Why failed, and [3] Medical rationale for request.

1) \_\_\_\_\_  
2) \_\_\_\_\_  
3) \_\_\_\_\_

Physician Signature \_\_\_\_\_ Date \_\_\_\_\_